

# Events - Audience Team Member

**Responsible to:** Audience Team Leader

## PURPOSE OF THE AUDIENCE TEAM

The purpose of the audience team is to engage with festival goers, to maintain relationships with current supporters and recruit new supporters.

We're keen to place each volunteer in a role they will enjoy and suit them. Volunteers in our Audience teams must be comfortable talking to a variety of people at the event, to share with them our vision and ask for support with confidence. You'll also need to be on your feet and willing to work flexible shifts, often in the evenings. We promise to make sure you have regular breaks and don't work more than two and a half hours at a time.

## KEY TASKS AND RESPONSIBILITIES

Working on the Audience Team

- Proactively engage new and current supporters
- To encourage and update current supporters about how Tearfund is working across the world.
- Be an excellent ambassador for Tearfund at all times.

Contributing to the team

- Attend initial on-site briefing run by Events Team staff.
- Look out for your own spiritual needs and those of your team around you.
- Attend team prayer time each day. This is a great opportunity to meet together as a team, to support and encourage one another. If you would be interested in running one of these sessions please let the Events Team know. We aim to have someone different run the prayers each day.

## PERSON SPECIFICATION

We are looking for people who are passionate about telling the world about God's heart for justice and Tearfund's work in following Him.

- Enthusiastic, confident and outgoing person who wants to communicate Tearfund to the delegates.
- Good knowledge of & enthusiastic about Tearfund.
- Excellent interpersonal skills - relational and sensitive in dealing with members of the public.
- Ability to use initiative and have a positive attitude.
- Committed to achieving the objectives and willing to learn and adapt throughout the event.

## BENEFITS OF THE ROLE

This is a great opportunity for you to work as part of Tearfund's fundraising team, to learn about our work and get to know our organisation. In this role you will:

- Gain work based skills and experience in a supporter facing/customer facing role
- Meet passionate Tearfund supporters and learn from them
- Gain free entry to event
- Receive training in communicating an inspiring message
- Meet and work with new people
- Increase your knowledge of Tearfund and its work

## EXPECTATIONS

By volunteering with us you are committing to:

- One mandatory half day training session prior to the event
- Work as a Tearfund volunteer for a maximum of 6 hours per day at the event.
- Adhere to Tearfund's Code of Conduct and Volunteer Charter.

**If you have any questions about this role, please get in touch with a member of the Events Team.**