

CAFE TEAM MEMBER ROLE DESCRIPTION

Responsible to: Cafe Shift Leader

PURPOSE OF THE ROLE

The purpose of the cafe is to raise awareness and to help customers engage with Tearfund. We're keen to place each volunteer in a role that they will enjoy and suit them. You'll need to be prepared to be on your feet and willing to work flexible shifts, often in the evenings. We promise to make sure you have regular breaks and don't work for more than two and a half hours at a time.

REQUIREMENTS

We are looking for people who are passionate about telling the world about God's heart for justice and Tearfund's work in following Him.

- Confident in communicating well with others in a team.
- Ability to use initiative.
- Well organised and flexible.
- Calm, confident and assertive manner.
- Preferably has training in food hygiene certificate. (not required)
- Willing to get stuck in with the team.
- Committed to the task and willing to work long or late hours.

WHAT WILL I DO?

Working in the cafe:

- Carry out cafe jobs/tasks and ensure the smooth running of the cafe.
- Serve customers and ensure customer satisfaction.
- Keep a clean and tidy working area.
- Follow health and safety regulations.
- Promote values of Tearfund.

Contribute to the team:

- Attend an initial on-site briefing run by Events Team staff.
- Look out for your own spiritual needs and those of your team around you.
- Attend team prayer time each morning (event dependent). This is a great opportunity to meet together as a team, to support and encourage one another. If you would be interested in running one of these sessions please let the Events team know. We aim to have someone different running the prayers each day.

WHAT WILL TEARFUND DO?

- Help you gain work based skills and experience in areas of customer service
- Provide free entry to event
- Provide barista, health and safety and food hygiene training
- Enable you to meet new people
- Enable you to attend event seminars and meetings

Volunteer

tearfund

- Increase your knowledge of Tearfund
- Enable you to meet passionate Tearfund supporters and learn from them

tearfund

Following Jesus where the need is greatest

www.tearfund.org

100 Church Road, Teddington TW11 8QE

T 020 3906 3906 E info@tearfund.org

Registered Charity No. 265464 (England & Wales) Registered Charity No. SC037624 (Scotland) 32124-(0419)