

EVENTS AUDIENCE TEAM LEADER ROLE

DESCRIPTION

Responsible to: Audience Team Manager

PURPOSE OF THE ROLE

The purpose the audience team is to engage with festival goers, to maintain relationships with current supporters and recruit new supporters.

We're keen to place each volunteer in a role they will enjoy and suit them. Volunteers in our Audience teams must be comfortable talking to a variety of people at the event, to share with them our vision and ask for support with confidence. You'll also need to be prepared to be on your feet and willing to work flexible shifts, often in the evenings. We promise to make sure you have regular break and don't work for more than two and a half hours at a time.

REQUIREMENTS

We are looking for people who are passionate about telling the world about God's heart for justice and Tearfund's work in following Him. This role involves a high level of interaction with volunteers in the public. You will therefore need to be:

- Someone with excellent interpersonal skills - relational and sensitive in dealing with volunteers.
- A natural motivator and able to keep a positive attitude.
- Enthusiastic, confident and outgoing people who want to communicate Tearfund to the delegates.
- Someone with a good knowledge of Tearfund.
- Able to use your initiative.
- Well organised and flexible.
- Calm, confident and assertive manner.
- Committed to achieving the objectives and willing to get stuck in with teams.

WHAT WILL I DO?

Managing your team:

- Encourage and inspire your team as they recruit sign ups.
- Ensure your volunteers follow instructions and requests given by Tearfund staff managing the event.
- Look out for the spiritual welfare of your team.
- Help answer questions from your team and resolve problems that may arise.

Liaising between Tearfund staff and volunteers:

- You will be the link between Tearfund staff and your team. This means you will be required to:
- Pass on information and instructions to your team.
- Feedback to the Audience Team Manager as to how things are going, report any pastoral issues and share any exciting stories from your shifts that might encourage the group.

Drive Audience team targets:

- Ensure volunteers are clear about daily targets and the reasons behind them.
- Find innovative ways to encourage healthy competition.

WHAT WILL TEARFUND DO?

- Provide training for you to fully get to grips with your role.
- Provide your ticket to the event for free.
- Reimburse your travel costs (up to £50) after the event.
- We can (in some cases) provide a tent space/accommodation for you. Please make sure to ask if you need accommodation/space in a tent prior to the event.
- Provide food for the week.