

EVENTS AUDIENCE TEAM MEMBER ROLE

DESCRIPTION

Responsible to: Audience Team Leader

PURPOSE OF THE ROLE

The purpose of the audience team is to engage with festival goers, to maintain relationships with current supporters and recruit new supporters. We're keen to place each volunteer in a role they will enjoy and suit them. Volunteers in our Audience teams must be comfortable talking to a variety of people at the event, to share with them our vision and ask for support with confidence. You'll also need to be prepared to be on your feet and willing to work flexible shifts, often in the evenings. We promise to make sure you have regular breaks and don't work for more than two and a half hours at a time.

REQUIREMENTS

- Enthusiastic, confident and outgoing person who wants to communicate Tearfund to the delegates.
- Good knowledge of and enthusiastic about Tearfund.
- Excellent interpersonal skills - relational and sensitive in dealing with members of the public.
- Ability to use initiative and have a positive attitude.
- Committed to achieving the objectives and willing to learn and adapt throughout the event.

WHAT WILL I DO?

Working on the Audience Team:

- Proactively engage new and current supporters
- Encourage and update current supporters on how Tearfund is working across the world.
- Be an excellent ambassador for Tearfund at all times.

Contributing to the team:

- Attend initial on-site briefing run by Events Team staff.
- Look out for your own spiritual needs and those of your team around you.
- Attend team prayer time each day. This is a great opportunity to meet together as a team, to support and encourage one another. If you would be interested in running one of these sessions please let the Events Team know. We aim to have someone different run the prayers each day.

WHAT WILL TEARFUND DO?

- Provide training for you to fully get to grips with your role.
- Provide your ticket to the event for free.
- Reimburse your travel costs (up to £50) after the event.
- We can (in some cases) provide a tent space/accommodation for you. Please make sure to ask if you need accommodation/space in a tent prior to the event.
- Provide food for the week.